

Content



Statement of Support

Human Rights



Labour



Environment



Anti-corruption



Statement of Support



I am pleased to confirm that Steer reaffirms its support of the Ten Principles of the United Nations Global Compact in the areas of Human Rights, Labour, Environment and Anti-Corruption.

In this annual Communication on Progress, we describe our actions to continually improve the integration of the Global Compact and its principles into our business strategy, culture and daily operations. We also commit to sharing this information with our stakeholders using our primary channels of communication by providing this report on our Company website and submitting this detail to the United Nations.

Hugh Jones, Chief Executive Officer
January 2022



Human Rights



Ensure workers are provided safe, suitable and sanitary work facilities



Protect workers from workplace harassment, including physical, verbal, sexual or psychological harassment, abuse or threats



Take measures to eliminate ingredients, designs, defects or side-effects that could harm or threaten human life and health during manufacturing, usage or disposal of products



Policies in place



Actions



Measurement

UK Modern Slavery policy adopted in UK and principles applied globally

ISO 45001 accredited (UK) and principles applied globally

ISO14001 accredited (UK) and principles applied globally

Responsible Procurement and Supply Chain Policy (global)

Construction (Design and Management) (CDM) Regulations UK

Annual risk assessment of modern slavery in our business

ISO14001 accreditation successively rolling out globally

Full-suite of H&S polices refreshed and adopted globally

Introduced Responsible Procurement and Supply Chain Policy and updated Approved Supplier Process and introduced revised code of conduct to ensure policy compliance through our supply chains

Refresh of Employee Assistance Programme Whistleblower hotlines

Introduction of mental health first-aiders (global)
Refresh training Construction (Design and
Management) (CDM) Regulations UK
Review new starter induction training

Company Balanced Scorecard measures:

- 100% employees work to the Blue Book behaviours/values and achieve Company/BU targets as well individual success
- Deliver and operating a healthy and safe environment that is free of accident 0 accidents target.
- 100% of Local Environmental Actions Plans in operation for all Steer offices
- 100% policy compliance

Company Balanced Scorecard measures are cascaded to Senior Leadership Team and Local Business Managers, key functional roles in the organization and individual Balanced Scorecards where appropriate.

Annual EDI objective setting and measurement of all protected characteristics – see EDI Report 2021/2022.

2021: 0 HR claims, 0 policy non-compliance, 0 accidents

100% new starter induction policy training

100% annual employee training on H&S and CDM



Labour



Ensure that the company does not participate in any form of forced or bonded labour



Comply with minimum wage standards



Ensure that employment-related decisions are based on relevant and objective criteria



Policies in place



Actions



Measurement

UK Modern Slavery policy adopted in UK and principles applied globally

Responsible Procurement and Supply Chain Policy

Steer's suite of employment policies including Living Wage policy and London Living Wage policy

Performance, salary and bonus policies

Fair/equal pay policy

Recruitment policies

Annual risk assessment of modern slavery in our business and development

Introduced Responsible Procurement and Supply Chain Policy and updated Approved Supplier Process and introduced revised code of conduct to ensure policy compliance through our supply chains

Staff Forum

Market abuse training (partial)

Trustees' business reviews

Gifts and Hospitality Policy/portal

Company Balanced Scorecard measures:

- 100% employees work to the Blue Book behaviours/values and achieve Company/BU targets as well individual success
- ≥90% % of employees state within Employee Satisfaction Survey: "I like working here"
- 100% policy compliance

Company Balanced Scorecard measures are cascaded to Senior Leadership Team and Local Business Managers, key functional roles in the organization and individual Balanced Scorecards where appropriate.

Annual EDI objective setting and measurement of all protected characteristics – see <u>EDI Report 2021/2022 EDI Report</u> 2021 1.pdf (steergroup.com)

Global Gender Pay Gap Reporting by region <u>Gender Pay Gap as</u> at October 2020 (steergroup.com)

2021: absenteeism 4%, 0 accidents



Environment



Commitment to carbon neutral by 2022 and Net Zero Carbon by 2025



Ensure emergency procedures to prevent and address accidents affecting the environment and human health



Avoid environmental damage via regular maintenance of production processes and environmental protection system (air pollution control, waste, water treatment systems, etc.). Minimize the use and ensure safe handling and storage of chemical and other dangerous substances



Policies in place



Actions



Measurement

ISO14001 accredited (UK)

Environmental Policy

Responsible Procurement and Supply Chain Policy

Construction (Design and Management) (CDM) Regulations UK

Introduction of Net Zero Carbon policy

ISO14001 accreditation successively rolling out globally

Local Environmental Action Plans for every office setting local environment targets seeking to deliver year-on-year improvement in all our offices and evidence of application of waste hierarchy and responsible procurement

Full-suite of H&S polices refreshed and adopted globally

Introduced Responsible Procurement and Supply Chain Policy and updated Approved Supplier Process and introduced revised code of conduct to ensure policy compliance through our supply chains

Refresh training Construction (Design and Management) (CDM) Regulations UK Commitment to carbon neutral by 2022 and Net Zero Carbon by 2025 Company Balanced Scorecard measures:

- 100% employees work to the Blue Book behaviours/values and achieve Company/BU targets as well individual success
- Deliver and operating a healthy and safe environment that is free of accident 0 accidents target.
- 100% of Local Environmental Actions Plans in operation for all Steer offices
- 100% application of waste hierarchy in all operations
- >70% waste recycling rate
- >60% of core stationery products are 'green' procurement choices (>75% recycled content or >90% recyclable)

Company Balanced Scorecard measures are cascaded to Senior Leadership Team and Local Business Managers, key functional roles in the organization and individual Balanced Scorecards where appropriate.



Anti-Corruption



Assess the risk of corruption when doing business



Mention "anti-corruption" and/or "ethical behavior" in contracts with business partners



Ensure that internal procedures support the company's anti-corruption commitment



Policies in place



Actions



Measurement

Whistleblowing policy
Anti-Bribery and Corruption policy
Corporate Criminal Offence of failure to
prevent the facilitation of Tax Evasion
policy

Risk management policy

Implemented a new anonymous whistleblower portal

Refreshed mandatory Anti-Bribery and Corruption training globally

Continued quarterly risk and compliance reporting to the Steer Board

Company Balanced Scorecard measures:

- 100% employees work to the Blue Book behaviours/values and achieve Company/BU targets as well individual success
- 100% policy compliance

Company Balanced Scorecard measures are cascaded to Senior Leadership Team and Local Business Managers, key functional roles in the organization and individual Balanced Scorecards where appropriate.

2021 - 0 non-compliance incidents

100% annual employee training on Anti-Bribery and Corruption





Complex questions.
Powerful answers.

